

Hedgex Decentralized Exchange Privacy Policy

Last update -

Introduction:

Hedgex is committed to protecting your privacy and managing your personal information responsibly. This Privacy Policy outlines how we collect, use, and disclose your personal data in connection with your use of our decentralized exchange platform.

At Hedgex, one of our main priorities is the privacy of participants of our decentralized exchange visiting our website www.hedgex.exchange and using our dApp (collectively referred to as the "Interface"). We strive to minimize the collection of your personal data; however, certain data is necessary for our operations. Thus, we have implemented policies and practices to ensure that your data is handled securely and smoothly.

This Privacy Policy is intended to inform you about the processing of your personal data when you access and/or use our Interface (the "Privacy Policy", the "Policy"). It applies to all your interactions with us via our Interface. We advise you to carefully read this Policy to understand how we collect and process your data and for what purposes.

1. Identity of the Data Controller

Hedgex acts as the data controller for the processing of your personal data. This means that we determine “why” and “how” your personal data is processed in connection with the Interface. To contact us, please refer to Section 10 (Contact us) of this Policy.

2. Categories of Data We Process

When you use the Interface, we may collect the following categories of data:

Data you voluntarily provide:

Identification and contact information such as your email address, name, and any other personal data you provide to us (e.g., reaching out to support or applying for a grant).

Data related to your use of the Interface (e.g., wallet addresses, transaction, and balance information).

Personal data necessary to comply with anti-money laundering (AML), know-your-client (KYC), and know-your-business (KYB) verification requirements (in limited circumstances).

Data automatically collected:

Data from log files, including IP addresses, browser type, ISP, date and time stamps, and referring/exit pages.

Analytical data regarding your usage of the dApp.

Behavioral data concerning your interaction with our Interface (e.g., pages viewed, features accessed).

3. How and Why We Use Your Personal Data

The following table details the various purposes for which we may process your personal data, along with the corresponding legal basis:

Purpose	Legal Basis	Categories of Data Concerned
To provide the Interface as well as to assess, analyze and improve the performance of the Website and dApp, related services and features; to perform maintenance work.	The processing of your personal data is based on our legitimate interest to optimize our tools and solutions and ensure the satisfaction of users of the Interface.	<ul style="list-style-type: none">personal data you provide when using the Interface as described under Section 2 of this Policy;personal data automatically collected when you use the Interface as described under Section 2 of this Policy.

<p>To manage our contractual relationship with you and fulfill our contractual obligations when you use our Interface (e.g., to provide users' access to the dApp features).</p>	<p>The processing of your personal data is based on the necessity of contract performance or necessity to enter into a contract with you (where your personal data is required for us to perform our undertakings and obligations in accordance with the contract we are entering into with you when you use the Interface).</p>	<ul style="list-style-type: none"> • Personal data you provide when using the Interface as described under Section 2 of this Policy; • personal data automatically collected when you use the Interface as described under Section 2 of this Policy.
<p>To communicate with you and answer your queries, to provide support to the users of the dApp (e.g., answering your queries about the Interface, providing information and advice regarding the use of the dApp features, etc.).</p>	<p>The processing of your personal data is based on our legitimate interest to ensure proper communication with the users of the Interface.</p>	<ul style="list-style-type: none"> • personal data you provide when using the Interface as described under Section 2 of this Policy; • personal data automatically collected when you use the Interface as described under Section 2 of this Policy.
<p>To maintain a secured trusted environment (e.g., prevention and fight against computer fraud (spamming, hacking)); to ensure security; to identify irregular website behavior; to prevent fraudulent activity, and to improve security at all possible levels.</p>	<p>The processing of your personal data is based on our legitimate interest to ensure compliance with applicable laws, compliance with our Terms of Use, prevent fraud, improve the security and ensure the proper performance of the Interface.</p>	<ul style="list-style-type: none"> • personal data you provide when using the Interface as described under Section 2 of this Policy; • personal data automatically collected when you use the Interface as described under Section 2 of this Policy.
<p>To manage any potential or actual disputes with you or third parties.</p>	<p>The processing of your personal data is based on our legitimate interest to defend our interests, including through legal proceedings.</p>	<ul style="list-style-type: none"> • personal data you provide when using the Interface as described under Section 2 of this Policy; • personal data automatically collected when you use the Interface as described under Section 2 of this Policy.
<p>To comply with legal and regulatory obligations that may apply to us.</p>	<p>The processing of your personal data is necessary for compliance with our legal obligations (e.g., to verify your identity, determine your legal eligibility, answer requests from the competent administrative or judicial authorities (including where necessary in response to subpoenas, search warrants, or court orders) or data subjects' requests or claims).</p>	<ul style="list-style-type: none"> • personal data you provide when using the Interface as described under Section 2 of this Policy; • personal data automatically collected when you use the Interface as described under Section 2 of this Policy.

We will not process your personal data for purposes incompatible with those listed above.

4. Sharing Your Personal Data

Your personal data may be shared with:

Our subsidiaries or affiliates for operational purposes.

Third-party service providers assisting us in fulfilling the purposes of this Policy.

Competent courts, authorities, or law enforcement agencies as required by law or to comply with investigations.

Any third parties in connection with mergers, restructuring, or organizational changes.

Trusted business partners for cybersecurity investigations.

Third parties collecting data via cookies, web beacons, and similar technologies.

We will share your personal data on a need-to-know basis only.

5. Transfer of Personal Data

As we operate globally, your personal data may be processed in various locations where our facilities or service providers are situated.

6. Data Storage

We will store your personal data on secure servers located in [insert location(s)]. Appropriate technical and organizational measures have been implemented to protect your data against unauthorized access or disclosure.

7. Cookies and Other Tracking Technologies

We use cookies and similar tracking technologies to collect data from and store information on your device when you use or interact with our Interface.

8. Your Rights

Depending on the legal basis applied, you have rights regarding your personal data, including:

Right of access: To request a copy of your personal data.

Right of rectification: To request correction of inaccuracies.

Right of erasure: To request deletion of your personal data.

Right to restriction of processing: To request limiting the processing of your personal data.

Right to object: To object to our processing of your personal data.

To exercise any of these rights, please contact us at [insert contact information].

9. Changes to this Policy

We reserve the right to modify this Policy at any time. Updates will be posted on this page.

10. Contact Us

For any questions or concerns about this Policy or our handling of your personal data, please contact us at admin@hedgex.exchange.